

Custom Flight Test Display

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00:00:01.640 --> 00:00:02.760

All right. This next paper,

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00:00:03.800 --> 00:00:07.550

I heard about this idea a couple of years ago, and when you guys

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00:00:07.620 --> 00:00:08.170

submitted

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00:00:09.820 --> 00:00:13.340

the abstract, I was thrilled to see that we could present this today.

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00:00:13.420 --> 00:00:17.139

So we've all had flight test displays in our

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00:00:17.200 --> 00:00:21.060

cockpits. They're usually a separate display. They're off to the side.

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00:00:21.090 --> 00:00:25.060

They're usually not created very well, from my experience.

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00:00:26.540 --> 00:00:29.840

But in Boeing, they've taken this to the next step, and we

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00:00:30.560 --> 00:00:34.460

have a great chance here to listen to Chris and Dunes.

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00:00:34.520 --> 00:00:37.560

I'm glad you have a call sign, because I couldn't say your name.

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00:00:37.800 --> 00:00:41.260

And Chris and Dunes are going to talk about the custom flight

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00:00:41.600 --> 00:00:44.820

test display, the initial deployment, and lessons learned.

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00:00:44.880 --> 00:00:48.520

So between them, 40-plus years of flight test experience.

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00:00:48.580 --> 00:00:50.320

So welcome to the stage, Chris and Dune.

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00:01:05.200 --> 00:01:08.920

All right. So when I joined commercial flight tests 20 years

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00:01:08.960 --> 00:01:12.940

ago, it was on this 777 that we were using as a flying

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00:01:13.020 --> 00:01:16.480

test bed for the prototype 787 flight control laws.

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00:01:16.910 --> 00:01:20.700

And it was a really incredible program to be on, and

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00:01:20.740 --> 00:01:24.610

then early on, I began to encounter all of the different tools and

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00:01:24.610 --> 00:01:28.020

equipment that we have to install on our airplanes, and to turn it into a

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00:01:28.060 --> 00:01:31.570

proper test asset. And I'll point out two of those right now.

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00:01:32.260 --> 00:01:34.160

First one is up on the glare shield.

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00:01:34.440 --> 00:01:37.820

It's this digital display we call LADS, and it's where we keep our backup

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00:01:37.860 --> 00:01:41.140

panels. And then on the

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00:01:41.800 --> 00:01:45.480

side of the screen here, we have these two auxiliary displays that we call LADS.

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00:01:46.240 --> 00:01:49.680

And that was just a great addition to this era of flight test,

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00:01:50.060 --> 00:01:53.840

because it did bring a better visualization of those critical

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00:01:53.900 --> 00:01:57.780

flight test parameters that we need to fly our maneuvers, and we did

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00:01:57.840 --> 00:02:00.060

that with a lab view-generated display.

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00:02:01.760 --> 00:02:05.700

But if we fast-forward to this time last year, our airplanes,

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00:02:05.860 --> 00:02:09.640

avionics, and computing had all taken several leaps forward in technology,

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00:02:10.400 --> 00:02:13.500

but our flight test tool architecture had remained static for

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00:02:14.160 --> 00:02:16.020

largely the better part of three decades.

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00:02:16.600 --> 00:02:20.580

And during this time, I received more experience with

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00:02:20.880 --> 00:02:24.720

our tools and recognized just how we

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00:02:24.840 --> 00:02:28.680

were compensating for the lack of information where we wanted

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00:02:28.740 --> 00:02:28.880

it.

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00:02:30.300 --> 00:02:33.900

And if we take a little bit closer look at LADS, and this is one of our

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00:02:34.320 --> 00:02:36.260

more commonly used displays,

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00:02:37.060 --> 00:02:40.930

I have all the information I need here, but it takes a bit of

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00:02:41.020 --> 00:02:44.880

time to orient to the display and then decipher what's on it.

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00:02:45.560 --> 00:02:49.240

And if I go from a more normal envelope to a high-speed realm,

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00:02:49.880 --> 00:02:53.540

well, we change the display, my parameters move,

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00:02:54.020 --> 00:02:54.370

and

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00:02:55.340 --> 00:02:57.140

how we present them change as well.

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00:02:58.520 --> 00:03:02.340

LADS predates any type of modern attempt at a human

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00:03:02.380 --> 00:03:03.320

factors approach.

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00:03:04.280 --> 00:03:07.440

Not only are the parameters moving on the display,

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00:03:08.300 --> 00:03:12.220

but the display itself begins to move around depending on the test asset

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00:03:12.280 --> 00:03:16.090

I'm flying off the day. There was no attempt

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00:03:17.340 --> 00:03:20.990

to standardize its location. It was always an afterthought, and its

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00:03:21.020 --> 00:03:24.810

location's always a compromise. So at the end of the day, I

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00:03:24.840 --> 00:03:25.660

wind up with

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00:03:26.560 --> 00:03:30.549  
a huge distribution of information scattered about the flight deck that

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00:03:30.620 --> 00:03:34.310  
I then have to fuse in my mind to determine the aircraft state and then  
what I want

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00:03:34.320 --> 00:03:38.300  
to do with it. So that observe, orient, detect, and act

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00:03:38.340 --> 00:03:40.420  
loop, that OODA loop, was just massive.

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00:03:41.960 --> 00:03:45.880  
So we had a small group of us that launched a project with the goal

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00:03:46.040 --> 00:03:47.300  
of shortening that OODA loop,

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00:03:48.520 --> 00:03:51.860  
and in our hearts, we knew that if we could do that, we would

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00:03:52.100 --> 00:03:55.720  
see benefits in safety, quality, and efficiency.

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00:03:55.730 --> 00:03:59.620  
And I wanted to do it in a way so that I could drive that information to  
where

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00:03:59.680 --> 00:04:03.410  
I'm going to control it in a way that was intuitive to the pilots and

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00:04:03.540 --> 00:04:07.230  
leveraged our existing flight deck design.

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00:04:07.290 --> 00:04:10.220  
We also knew that we weren't the only ones with this issue.

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00:04:10.920 --> 00:04:14.790  
So we started looking around the rest of the industry, and unfortunately,  
we didn't

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00:04:14.820 --> 00:04:18.300

find a lot that excited us in the transport and the commuter world.

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00:04:18.721 --> 00:04:21.800

But we did find some interesting stuff happening, especially with our sister

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00:04:21.860 --> 00:04:24.580

organization out of St. Louis on their T-7.

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00:04:25.100 --> 00:04:27.840

And they had tremendous success in their test program.

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00:04:28.330 --> 00:04:30.040

And when we engaged their chief pilot,

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00:04:30.900 --> 00:04:34.480

we learned that that was an outgrowth of an earlier F-15 project,

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00:04:34.870 --> 00:04:38.640

and he also pointed us to an earlier society paper from the B-2

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00:04:38.680 --> 00:04:40.430

community on flight test aids.

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00:04:41.420 --> 00:04:44.860

And all of that came down to, yes indeed, getting the

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00:04:44.910 --> 00:04:47.320

information in front of the pilot where they needed it

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00:04:48.140 --> 00:04:49.960

did wind up with tangible benefits.

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00:04:51.140 --> 00:04:53.980

So we were able to get that small team out to St. Louis.

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00:04:54.200 --> 00:04:58.080

I was able to fly the T-7 simulator and get some first-hand experience with

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00:04:58.180 --> 00:05:02.100

their tools, and we just came back incredibly inspired and

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00:05:02.120 --> 00:05:03.180

with a couple of takeaways.

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00:05:04.260 --> 00:05:08.200

Like I said, getting that information in front of the pilot is

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00:05:08.320 --> 00:05:09.180

going to be the benefit here.

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00:05:10.000 --> 00:05:13.540

They use a HUD. Commercial transport, we're still forward display-driven

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00:05:13.600 --> 00:05:17.440

airplanes, but then this gives me an opportunity to use greater

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00:05:17.560 --> 00:05:19.120

colors, shapes, and symbols.

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00:05:19.920 --> 00:05:23.380

And then one of the cool things that allowed

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00:05:23.820 --> 00:05:27.560

T-7 to be successful is that they're a small, vertically integrated

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00:05:27.620 --> 00:05:31.540

team that most importantly controlled their own software, and this would turn

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00:05:31.580 --> 00:05:33.550

out to be our enabler as well.

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00:05:35.360 --> 00:05:38.100

So when we came back, there were some simple things that we knew that we really

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00:05:38.140 --> 00:05:41.860

wanted to do, like getting NZ adjacent to our airspeed,

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00:05:42.420 --> 00:05:46.280

and then I also wanted to make sure that we had target and limit information on

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00:05:46.300 --> 00:05:49.940

there as well. That greater use of color allows me to

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00:05:49.960 --> 00:05:52.900

provide a cue to our pilots that

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00:05:53.840 --> 00:05:55.280

once we cross the maneuver target,

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00:05:56.200 --> 00:05:57.240

it's now time to recover.

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00:05:58.340 --> 00:06:01.600

I can also provide a greater awareness to safety limits.

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00:06:01.740 --> 00:06:03.820

In this case, knock it off, it's time to go

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00:06:03.860 --> 00:06:07.808

home. Speaking of greater

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00:06:07.848 --> 00:06:11.528

awareness, we spend a lot of time in a high-speed realm with no

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00:06:11.568 --> 00:06:15.148

production information regarding dive

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00:06:15.308 --> 00:06:15.798

speeds,

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00:06:16.628 --> 00:06:19.188

proximity to aerodynamic knee, things like that.

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00:06:19.528 --> 00:06:23.468

We're able to add that information on here, and these amber yellow

106

00:06:23.548 --> 00:06:26.948  
color crosshatches wind up converging, giving me a nice

107  
00:06:27.208 --> 00:06:30.068  
X keep out area as I dive down on the knee.

108  
00:06:31.068 --> 00:06:34.628  
We also have a lot of real estate on our displays that have a commercial purpose,

109  
00:06:35.148 --> 00:06:37.628  
but just are blank during flight test.

110  
00:06:38.208 --> 00:06:41.347  
So I was able to repurpose the lower left. This is the new panels.

111  
00:06:41.648 --> 00:06:44.908  
It's multi-parameter, and there's labels and units to go with

112  
00:06:44.968 --> 00:06:48.328  
our data. And all this other area here

113  
00:06:49.068 --> 00:06:52.668  
is ripe for new tools and features that enable other parts of flight

114  
00:06:52.748 --> 00:06:56.668  
testing. And what we wind up with is a highly customizable

115  
00:06:56.688 --> 00:07:00.648  
flight test display that we call Vera, and

116  
00:07:00.668 --> 00:07:04.538  
we named it Vera to honor Vera Martonovich, who was one of

117  
00:07:04.588 --> 00:07:08.108  
our engineers and leaders. She was incredibly supportive of this

118  
00:07:08.128 --> 00:07:11.467  
project, and unfortunately passed away a few years ago.

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00:07:11.988 --> 00:07:12.188

So

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00:07:13.308 --> 00:07:13.648  
with that.

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00:07:15.828 --> 00:07:16.108  
All right.

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00:07:17.068 --> 00:07:18.748  
So let's talk a little bit about the design of Vera.

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00:07:19.608 --> 00:07:23.548  
So as Caps mentioned, based on past research, we knew that providing

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00:07:23.568 --> 00:07:27.488  
information in graphical form would lower the cognitive load of the  
pilot,

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00:07:27.528 --> 00:07:31.468  
so we took that to heart. So one of our goals was to

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00:07:31.508 --> 00:07:35.228  
reduce the number of memorized test plan items we were asking of our  
pilots.

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00:07:35.748 --> 00:07:39.428  
Pre Vera, we would sometimes ask pilots, "Remember

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00:07:39.448 --> 00:07:43.318  
the targets, various types of limits." And

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00:07:44.128 --> 00:07:47.728  
we're talking about in the maneuver, obviously it's on the test plan, but

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00:07:48.328 --> 00:07:51.028  
for example, tolerances. So pilots would have to do mental math.

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00:07:51.068 --> 00:07:54.648  
Okay, my airspeed target is X plus or minus five knots, carry the

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00:07:54.688 --> 00:07:56.968

one. We wanted to get rid of all of that, right?

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00:07:57.348 --> 00:08:01.288

So, as Caps put it, we're changing the exercise to put the thing

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00:08:01.328 --> 00:08:05.078

on the thing, and as a structures guy, I say, while you're at it,

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00:08:05.188 --> 00:08:08.788

avoid this other thing. So let me give you some examples.

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00:08:09.738 --> 00:08:12.848

Load factor tape. Pretty easy, we got a tape.

137

00:08:12.888 --> 00:08:16.347

That's thing one. We got a target. That's thing two. Put thing one on thing two.

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00:08:18.048 --> 00:08:21.988

Column pull. We have thing one, put it on thing two to make

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00:08:22.028 --> 00:08:26.008

a target. In the moment of the maneuver, the actual value of the target

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00:08:26.068 --> 00:08:26.808

is irrelevant.

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00:08:28.508 --> 00:08:31.868

Pitch target. No longer does the pilot have to

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00:08:31.908 --> 00:08:35.168

interpolate between lines on the pitch ladder to get the target.

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00:08:35.528 --> 00:08:39.408

They just take thing one, put it on thing two, the exercise is done.

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00:08:40.268 --> 00:08:40.588

And

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00:08:41.548 --> 00:08:45.028

I'm a structures guy, for God's sakes, Caps, avoid the red, avoid the other thing.

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00:08:46.508 --> 00:08:50.268

Okay. And then from a hardware perspective, so

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00:08:50.388 --> 00:08:54.358

we take our Vera computer that generates the display and plug it

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00:08:54.368 --> 00:08:56.098

into one of the outboard displays.

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00:08:56.688 --> 00:08:59.968

As you can see from the diagram, our system is completely

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00:09:00.148 --> 00:09:02.667

federated from the production avionics.

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00:09:03.308 --> 00:09:06.948

So what this does is that we are not beholden to

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00:09:07.048 --> 00:09:10.608

the assurance level of the production avionics.

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00:09:11.068 --> 00:09:14.688

We get away with this because as part of our safety analysis, we determine

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00:09:14.768 --> 00:09:18.528

that a production PFD will be available to the pilots at all

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00:09:18.588 --> 00:09:22.468

times. So what we do is we take that DAL A

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00:09:22.528 --> 00:09:26.508

assured PFD, we move it to the inboard display, and Vera is

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00:09:26.588 --> 00:09:27.868

up on the outboard display.

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00:09:29.028 --> 00:09:32.768

And so we benefit from this because now owning this software

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00:09:32.848 --> 00:09:36.128

stack, like Caps pointed out, we can iterate on Vera

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00:09:36.828 --> 00:09:40.528

and bring more improvements and new features in a matter

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00:09:40.588 --> 00:09:43.658

of months, weeks, and even days for fixes if

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00:09:43.708 --> 00:09:45.848

necessary. So we're

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00:09:46.948 --> 00:09:50.728

definitely benefiting from owning the software stack and keeping it

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00:09:50.768 --> 00:09:52.508

within our group.

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00:09:55.048 --> 00:09:56.928

I want to talk about our feature development a little bit.

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00:09:57.068 --> 00:10:00.888

So this is a process we developed to bring new stuff to

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00:10:00.988 --> 00:10:04.977

Vera, and it's a little bit of our secret sauce I want to share because I think

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00:10:05.008 --> 00:10:06.708

we've had a lot of success with it.

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00:10:07.868 --> 00:10:08.007

So

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00:10:08.988 --> 00:10:12.708

the way it works is we decide we need a new feature because we've

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00:10:12.768 --> 00:10:15.828

identified a deficiency in one of our previous tools,

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00:10:16.388 --> 00:10:19.568

or we have a test series that has a lot of repeats.

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00:10:20.188 --> 00:10:24.107

So what we'll do is we'll bring the test experts, the SMEs, into

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00:10:24.148 --> 00:10:27.107

a room, and we'll decompose the maneuver. We'll break it down.

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00:10:27.508 --> 00:10:30.688

Why are we doing the maneuver? What are we trying to get?

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00:10:31.428 --> 00:10:35.068

What are the steps of the maneuver? And we'll just break it all out.

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00:10:35.808 --> 00:10:39.648

Then we run through STPA to generate a set of requirements.

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00:10:40.588 --> 00:10:43.998

We'll design it, test it in the simulator, iterate a couple times,

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00:10:44.728 --> 00:10:46.248

until we're happy, we come up with a release.

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00:10:46.988 --> 00:10:50.548

So I'm going to pontificate a little bit on STPA.

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00:10:51.708 --> 00:10:54.878

Those of you who have seen me up here behind the podium before know that we're

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00:10:54.968 --> 00:10:58.908

advocates of STPA, and in this project, we sort of

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00:10:58.968 --> 00:11:02.558

realized what it is, why it was benefiting us so much,

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00:11:02.748 --> 00:11:04.008

and this is what I want to share.

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00:11:05.028 --> 00:11:05.908

In STPA,

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00:11:07.928 --> 00:11:10.708

at a high level, what you're doing is you're taking your system, and you're

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00:11:10.728 --> 00:11:14.428

breaking it down into a series of control loops with a controller, a controlled

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00:11:14.508 --> 00:11:15.048

process,

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00:11:16.028 --> 00:11:18.968

your control actions, and then the feedback to close the loop. Okay?

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00:11:20.128 --> 00:11:23.168

In our system, what we're really focusing on is the

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00:11:23.208 --> 00:11:26.228

pilot-to-airplane control loop, right?

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00:11:26.328 --> 00:11:29.668

And so the sensors, that's all the data we're gathering on the aircraft.

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00:11:30.228 --> 00:11:33.948

The process model is how the pilot assembles

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00:11:34.688 --> 00:11:36.268

an understanding of the airplane's state.

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00:11:36.738 --> 00:11:40.098

The control algorithm is the decision-making process.

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00:11:40.208 --> 00:11:43.868

What do they do with that process model, and then the control algorithms is the

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00:11:43.948 --> 00:11:46.408

output, or sorry, the control actions is the output.

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00:11:47.728 --> 00:11:47.948

Okay.

199

00:11:49.008 --> 00:11:52.308

Those of you in this community may be more familiar with the OODA loop.

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00:11:53.168 --> 00:11:56.108

The OODA loop, observe, orient, decide, act.

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00:11:56.768 --> 00:12:00.348

Well, it turns out, and this is what we realized, this is the same

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00:12:00.408 --> 00:12:04.288

rose by two different names. The OODA loop actually maps onto the

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00:12:04.448 --> 00:12:04.888

STPA

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00:12:06.108 --> 00:12:09.650

control loop quite well And so what we're doing when we go through this

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00:12:09.700 --> 00:12:13.340

process is evaluating each step of the OODA

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00:12:13.380 --> 00:12:17.320

loop and looking for deficiencies and timing issues

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00:12:17.820 --> 00:12:19.860

and finding mitigations for those.

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00:12:20.900 --> 00:12:24.019

Okay. So how did it help Vera directly?

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00:12:24.080 --> 00:12:28.059

So at the highest level, we're decomposing a maneuver, and we're

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00:12:28.110 --> 00:12:28.710

looking at

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00:12:29.780 --> 00:12:32.850

what are the things that the pilot is trying to do in that

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00:12:32.880 --> 00:12:35.140

maneuver. And so Vera

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00:12:36.060 --> 00:12:38.980

is part of the sensor to

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00:12:39.740 --> 00:12:43.680

process model step. It's providing the data in

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00:12:43.900 --> 00:12:47.280

the form that the pilot can digest. And what is the data they need?

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00:12:47.820 --> 00:12:49.340

That's the first level of what we're doing.

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00:12:49.780 --> 00:12:53.080

What is the critical feedback the pilot needs for that specific maneuver,

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00:12:53.980 --> 00:12:57.840

and when do they need it? So that's the first benefit from this process.

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00:12:58.600 --> 00:12:59.020

Secondly,

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00:13:00.690 --> 00:13:04.140

we had displays before. We had LADS, we had panels.

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00:13:04.180 --> 00:13:08.080

But the pilot process model would take a little bit of

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00:13:08.140 --> 00:13:09.480

time to orient, to

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00:13:10.620 --> 00:13:13.860

understand what the airplane state is, and we would compensate for that.

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00:13:14.040 --> 00:13:17.960

Sometimes we would have the pilot not flying become a talking

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00:13:18.080 --> 00:13:21.860

G-meter. That takes some of their cognitive

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00:13:21.900 --> 00:13:25.200

load away. But even as a talking G-meter, there's a lag there.

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00:13:25.340 --> 00:13:28.840

So the orient step was expanded, and

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00:13:29.500 --> 00:13:33.440

the benefit of Vera is that we can develop a feature

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00:13:33.480 --> 00:13:34.820

in a way that the pilot

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00:13:35.800 --> 00:13:39.540

flying can absorb that data, observe that data, absorb it,

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00:13:39.960 --> 00:13:41.980

and make a determination much quicker.

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00:13:42.300 --> 00:13:46.020

So we've sped up the orient step. That's the second benefit from this

233

00:13:46.120 --> 00:13:50.060

process. And then finally, this is another

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00:13:50.070 --> 00:13:53.460

realization we had. So what's the control algorithm

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00:13:54.000 --> 00:13:57.740

in our case? Well, in our case, that's the test plan or the test procedure.

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00:13:58.060 --> 00:14:01.420

That's the steps we're asking the pilots to take to conduct the maneuver.

237

00:14:01.920 --> 00:14:05.830

And then the controls is just whatever control actions, it's just the

238  
00:14:05.860 --> 00:14:09.020  
controls, the thing we're asking the pilot to close the loop on.

239  
00:14:10.000 --> 00:14:10.240  
So

240  
00:14:11.180 --> 00:14:14.180  
it turns out, when we went through this journey with

241  
00:14:15.040 --> 00:14:18.460  
subject matter experts, we found out that some of our test

242  
00:14:18.480 --> 00:14:22.220  
procedures, and even some of our controls, were based on that

243  
00:14:22.260 --> 00:14:26.140  
legacy OODA loop. There were compensations built in to

244  
00:14:26.160 --> 00:14:29.000  
accommodate the fact that the orient step was so long.

245  
00:14:29.610 --> 00:14:33.040  
And so by taking everybody through this journey, we were able

246  
00:14:33.100 --> 00:14:37.080  
to elevate the entire test. We could educate the team

247  
00:14:37.120 --> 00:14:40.920  
on what we were doing, improve test procedures, improve

248  
00:14:41.000 --> 00:14:44.480  
control actions, and really just get

249  
00:14:44.940 --> 00:14:46.920  
engineers the data that they actually wanted.

250  
00:14:47.980 --> 00:14:51.100  
All right, so that's a little bit on our feature process.

251  
00:14:51.140 --> 00:14:53.240

So now we're going to talk about deployment.

252

00:14:56.820 --> 00:15:00.600

All right. So after a lot of development and testing, we

253

00:15:00.640 --> 00:15:04.240

graduated through safety of flight, and we had our first deployment

254

00:15:04.540 --> 00:15:08.060

last summer for a summer of performance flight

255

00:15:08.120 --> 00:15:11.640

testing, and that was certification flight testing, which also meant our

256

00:15:11.660 --> 00:15:14.720

regulator was also one of our first users.

257

00:15:14.760 --> 00:15:18.320

We started off with our minimum viable product, and that was to support the

258

00:15:18.340 --> 00:15:21.820

simulated ice shapes, and we wound up with some really

259

00:15:22.220 --> 00:15:25.560

good early indicators that we were on the right path

260

00:15:25.600 --> 00:15:28.500

here. Then we had our first

261

00:15:28.820 --> 00:15:32.700

purpose-built feature release supporting takeoff performance using that

262

00:15:32.780 --> 00:15:36.590

same process that Dunes just went over, and we'll dive a little bit deeper into

263

00:15:36.680 --> 00:15:36.880

that.

264

00:15:37.700 --> 00:15:41.060

So as Dunes mentioned, we wanted to get all of those

265

00:15:41.140 --> 00:15:44.880

memorized items out of the test plan, out of my head,

266

00:15:45.540 --> 00:15:46.560

and onto a display.

267

00:15:47.600 --> 00:15:51.069

So we wound up creating a number of different features to support that testing,

268

00:15:51.500 --> 00:15:54.720

and the first one I'll go over is over on the left side of the screen.

269

00:15:54.780 --> 00:15:56.740

This is our thrust setting tool.

270

00:15:57.600 --> 00:16:01.320

Our production equipment didn't have the fidelity or the

271

00:16:01.340 --> 00:16:05.330

control that we needed to set the desired thrusts for this type of testing,

272

00:16:05.780 --> 00:16:07.849

so we made a tool for that. And

273

00:16:08.700 --> 00:16:11.040

the way that we do it at Boeing is we split the flight deck.

274

00:16:11.080 --> 00:16:12.700

The pilot monitoring has thrust controls.

275

00:16:12.760 --> 00:16:16.040

The pilot flying has stick and rudder, typical flight controls.

276

00:16:16.860 --> 00:16:20.460

And we were able to get that

277

00:16:20.520 --> 00:16:22.880

cognitive load out of the pilot monitoring.

278

00:16:22.940 --> 00:16:25.400

Just put the thing on the thing, it turns green, and you're about your way, and you

279

00:16:25.420 --> 00:16:28.290

can go worry about the next critical phases of the test maneuver.

280

00:16:29.759 --> 00:16:32.820

On the attitude indicator, Dunes already mentioned the pitch target, the theta

281

00:16:32.840 --> 00:16:36.800

target, and then we had two additional features, both inceptors, one

282

00:16:36.820 --> 00:16:40.640

to the left side of the airspeed, one at the six o'clock position on the

283

00:16:40.920 --> 00:16:44.840

screen. And in a pre-Vera world for takeoff performance

284

00:16:44.860 --> 00:16:48.660

testing, we're trying to target a column pull or a

285

00:16:48.700 --> 00:16:52.400

deflection, and it usually meant that I was holding short of the runway,

286

00:16:52.620 --> 00:16:56.480

doing seated rows, trying to train my muscles, train the body where that

287

00:16:56.490 --> 00:16:59.890

desired point was, and that target changes every

288

00:16:59.900 --> 00:17:03.760

condition. And then inevitably, you go down the runway, you do the pull, it's too

289

00:17:03.820 --> 00:17:06.980

much pull, too little pull, you blow the condition, you come back and do it again.

290

00:17:07.921 --> 00:17:10.220

So we were able to change that there.

291

00:17:10.260 --> 00:17:10.820

With these

292

00:17:12.800 --> 00:17:16.681

better inceptor information, I can now provide a second attempt,

293

00:17:16.870 --> 00:17:20.620

that first crisp open loop pull, fine-tune it, and we were able to save some

294

00:17:20.661 --> 00:17:23.740

conditions. I would have never done that in a previous world.

295

00:17:24.980 --> 00:17:27.421

This is an example of one of those conditions.

296

00:17:27.641 --> 00:17:31.200

It is a simulated single engine, under-spiced, abuse

297

00:17:31.280 --> 00:17:31.840

takeoff.

298

00:17:32.720 --> 00:17:36.020

And here we go. Real quickly, thrust target,

299

00:17:36.800 --> 00:17:39.280

put the thing on the thing, it turns green. Thrust is set.

300

00:17:39.420 --> 00:17:43.200

The airplane is barely moving. Now, that pilot

301

00:17:43.240 --> 00:17:46.630

monitoring is able to go focus on safety pilot tasks,

302

00:17:47.080 --> 00:17:50.240

and pilot flying is doing their directional control jobs.

303

00:17:50.960 --> 00:17:54.760  
As we start speeding up, we'll start seeing the first magenta tick

304  
00:17:54.800 --> 00:17:56.500  
coming down on the airspeed indicator.

305  
00:17:57.000 --> 00:18:00.760  
This is going to be the cue to our pilot monitoring to

306  
00:18:00.780 --> 00:18:02.660  
bring the right engine back to idle.

307  
00:18:03.300 --> 00:18:04.780  
So we'll see that here in a second.

308  
00:18:08.220 --> 00:18:09.940  
Right engine's going to come back to idle,

309  
00:18:11.020 --> 00:18:14.340  
and then the next target we get is going to be the cue to the pilot  
flying for a

310  
00:18:14.380 --> 00:18:17.728  
crisp column pull.Right about there.

311  
00:18:17.808 --> 00:18:21.648  
We over pull back to the target, and then we're able to make

312  
00:18:21.728 --> 00:18:23.788  
that adjustment prior to the airplane really reacting.

313  
00:18:24.068 --> 00:18:27.008  
Go grab theta, then we're going to go settle on airspeed.

314  
00:18:27.568 --> 00:18:30.788  
And we had such great success with these features being

315  
00:18:30.828 --> 00:18:33.748  
deployed. We saw a 44%

316  
00:18:33.848 --> 00:18:37.428

increase in first pass quality attributed to

317

00:18:37.568 --> 00:18:41.188

pilot technique. Said a little bit differently, that was

318

00:18:41.408 --> 00:18:44.768

30 high-risk takeoff points we did not have to go

319

00:18:44.828 --> 00:18:47.128

re-attempt because we had better tools.

320

00:18:47.868 --> 00:18:49.308

And said just a little bit differently,

321

00:18:50.438 --> 00:18:53.138

that was also at least eight days that

322

00:18:53.168 --> 00:18:56.268

were avoided in the program schedule

323

00:18:57.688 --> 00:19:00.348

because, again, our pilots had those better tools.

324

00:19:01.248 --> 00:19:02.348

Dunsen?

325

00:19:02.378 --> 00:19:02.688

All right.

326

00:19:03.888 --> 00:19:07.508

Okay, so what would be a presentation without some lessons learned?

327

00:19:07.628 --> 00:19:09.928

So we obviously learned a few things along the way.

328

00:19:11.588 --> 00:19:15.508

The first we learned early on was what my colleague likes to call the

329

00:19:15.568 --> 00:19:19.488

laminated card effect. If you take a document, you

330  
00:19:19.508 --> 00:19:22.588  
lamine it, put it on the glare shield, it becomes the word of God.

331  
00:19:23.248 --> 00:19:26.888  
So similarly, we're taking something that looks and

332  
00:19:27.048 --> 00:19:30.628  
smells and feels like a production PFD and putting it on the outboard

333  
00:19:30.648 --> 00:19:32.228  
display. So,

334  
00:19:34.188 --> 00:19:38.128  
we want to take advantage of that positive training, but again, it's not  
the

335  
00:19:38.148 --> 00:19:42.068  
DAL A assured PFD. So we wanted to make it clear

336  
00:19:42.368 --> 00:19:46.348  
what the pilots were looking at. So we made some adjustments like our

337  
00:19:46.408 --> 00:19:50.248  
logo and a heartbeat, and in some cases, we

338  
00:19:50.328 --> 00:19:54.268  
deviated purposely from the flight deck philosophy in order to make it

339  
00:19:54.308 --> 00:19:55.888  
clear what the pilot was actually looking at.

340  
00:19:56.348 --> 00:19:59.948  
For example, we have the ability to put flight test air

341  
00:20:00.008 --> 00:20:03.788  
data on that Vera display, so we can source it from the

342  
00:20:03.828 --> 00:20:04.608  
static cone,

343

00:20:05.468 --> 00:20:08.628  
which is great for some of our maneuvers.

344  
00:20:08.638 --> 00:20:12.408  
And so what we've chosen is that when we're deviating from the

345  
00:20:12.448 --> 00:20:16.348  
production standard, and throwing a flight test parameter up, we change

346  
00:20:16.388 --> 00:20:19.518  
the color scheme to be cyan in some features.

347  
00:20:19.818 --> 00:20:22.048  
So it's clear to the pilot what they're looking at.

348  
00:20:25.268 --> 00:20:29.148  
On the same lines of the impact of the forward display, a year ago, when  
we were

349  
00:20:29.158 --> 00:20:31.868  
deploying the minimum viable product, as we called it,

350  
00:20:32.808 --> 00:20:35.988  
to fill out the feature suite, we grabbed a couple of features from LAZ  
and just

351  
00:20:36.228 --> 00:20:39.988  
plopped it there on the black space, figuring if it worked on LAZ, it's  
going to

352  
00:20:40.028 --> 00:20:42.448  
work even better on the forward display.

353  
00:20:43.168 --> 00:20:46.788  
Not so in some cases. We'll take the speed rate feature, for

354  
00:20:46.808 --> 00:20:50.668  
example. This is a gross tracking task for, say, a

355  
00:20:50.748 --> 00:20:54.488  
stall maneuver, we ask the pilots to set an approximate decel

356

00:20:54.568 --> 00:20:58.108

rate, but we're looking for a smooth column pull to stall ID.

357

00:20:58.708 --> 00:20:58.908

Well,

358

00:20:59.748 --> 00:21:03.728

in the simulator, we found pretty quickly that pilots, we gave them a

359

00:21:03.788 --> 00:21:07.028

target on their display, they start chasing it, and they turned it into a

360

00:21:07.068 --> 00:21:10.838

fine-tracking task. And so fortunately, we caught this

361

00:21:10.908 --> 00:21:14.108

early. We figured out, we did some training,

362

00:21:14.248 --> 00:21:17.768

some test card development to make it clear what the actual task was.

363

00:21:18.188 --> 00:21:22.128

But the real lesson here is that feature development process

364

00:21:22.228 --> 00:21:25.608

actually does work, and it would catch and develop the feature

365

00:21:25.988 --> 00:21:29.748

properly to accommodate the maneuver and how we want it to be

366

00:21:29.908 --> 00:21:30.248

used.

367

00:21:32.308 --> 00:21:34.308

Also, about targets.

368

00:21:35.128 --> 00:21:37.188

So for example, on this

369

00:21:38.248 --> 00:21:41.388

column pull feature, target fixation can be a real problem.

370

00:21:41.448 --> 00:21:44.548

We provided a target in magenta, and it changes.

371

00:21:44.588 --> 00:21:48.208

It turns into a very nice shade of green when you hit the target.

372

00:21:48.218 --> 00:21:52.088

Pilots are going to want to hit it. It's honestly like a cat chasing a laser,

373

00:21:52.128 --> 00:21:54.588

right? They're going to want to go after it.

374

00:21:54.728 --> 00:21:58.368

So again, our STPA process caught this

375

00:21:58.788 --> 00:22:02.088

and said, "Okay, we need to have a mitigation in certain cases like takeoff

376

00:22:02.128 --> 00:22:03.488

performance, where

377

00:22:04.568 --> 00:22:08.308

a over pull or a pull in the column could result in a tail

378

00:22:08.368 --> 00:22:11.168

strike, or even worse, a stall and ground effect." So

379

00:22:11.988 --> 00:22:14.048

what we did is we incorporated some logic.

380

00:22:14.628 --> 00:22:18.048

When the pilot makes the column pull, the airplane starts to

381

00:22:18.088 --> 00:22:21.508

rotate. At a certain theta trigger, the

382

00:22:22.088 --> 00:22:25.148

target disappears, and when the target disappears, the pilot's going to naturally

383

00:22:25.168 --> 00:22:28.588

move their eye back to the center of the PFD, and they're going to start

384

00:22:28.628 --> 00:22:31.768

chasing the theta target.

385

00:22:32.668 --> 00:22:36.508

So target fixation. Again, our feature development process

386

00:22:36.568 --> 00:22:37.188

really works.

387

00:22:39.548 --> 00:22:40.088

Last one,

388

00:22:41.868 --> 00:22:45.848

a good problem that we had. We were doing a condition with a windup

389

00:22:45.888 --> 00:22:46.858

turn, and

390

00:22:48.688 --> 00:22:52.378

our pilot performed really well. But after the fact, he was

391

00:22:52.408 --> 00:22:56.158

tickling the target, and he started complaining like, "I couldn't really tell if I

392

00:22:56.188 --> 00:22:59.338

was just below or just above the target." And

393

00:22:59.388 --> 00:23:02.598

so my colleague and I looked at each other and was like, "Are you complaining that

394

00:23:02.628 --> 00:23:06.398

you couldn't track to the hundredth of a G?" And so that's not a

395

00:23:06.408 --> 00:23:10.238  
problem we've had before. But we did take it to heart, and in our most

396

00:23:10.268 --> 00:23:13.828  
recent deployment of Vera, we actually have the ability to put in

397

00:23:13.868 --> 00:23:17.448  
tolerances and a color change that indicates to the pilot,

398

00:23:18.228 --> 00:23:20.528  
"Hey, that's good enough. You've met the mission.

399

00:23:21.148 --> 00:23:22.168  
You can recover."

400

00:23:23.988 --> 00:23:26.228  
Okay. Caps is going to bring it home with some conclusions.

401

00:23:28.628 --> 00:23:29.048  
All right. So

402

00:23:29.928 --> 00:23:32.388  
just a couple final thoughts here.

403

00:23:32.448 --> 00:23:36.288  
We designed Vera with the end users in mind, and

404

00:23:36.358 --> 00:23:39.308  
those end users were instrumental in the design process.

405

00:23:40.248 --> 00:23:43.838  
So we were able to use a human-centered approach to

406

00:23:43.908 --> 00:23:47.618  
shortening that OODA loop, and really our results speak for themselves,

407

00:23:47.988 --> 00:23:51.728  
and we were able to see tangible benefits in data quality, safety,

408

00:23:51.888 --> 00:23:54.928  
and test efficiency. We're currently deployed on the

409

00:23:54.948 --> 00:23:58.828  
777-9, the 737-10, and we'll be moving to

410

00:23:58.868 --> 00:24:00.168  
some new models here shortly.

411

00:24:01.848 --> 00:24:05.268  
And what we showed today is only the first

412

00:24:05.388 --> 00:24:08.968  
six months of our deployment. Since then, we are

413

00:24:09.048 --> 00:24:12.948  
able to take those lessons learned, those

414

00:24:13.028 --> 00:24:16.408  
operational learnings, incorporate them back into our design

415

00:24:16.428 --> 00:24:20.136  
process and we're just getting ready to

416

00:24:20.196 --> 00:24:23.376  
release and deploy our latest version of Vera.

417

00:24:23.706 --> 00:24:27.376  
And we're really excited to see how the rest of our test programs

418

00:24:27.476 --> 00:24:30.916  
pan out with these better tools compared to that pre-Vera world.

419

00:24:31.596 --> 00:24:34.896  
And with that, we're happy to take questions and hopefully

420

00:24:34.956 --> 00:24:36.476  
answers.

421

00:24:43.556 --> 00:24:43.856  
Dave.

422

00:24:47.696 --> 00:24:50.876

Hey, dudes, Capps, Chris. Thanks a lot for the presentation.

423

00:24:50.956 --> 00:24:54.806

I've been able to see your Vera in operation, and

424

00:24:54.856 --> 00:24:58.736

it's pretty impressive. Just a couple of questions. You mentioned not DALA.

425

00:24:59.116 --> 00:25:02.256

I totally understand not DALA. I'm just curious,

426

00:25:02.356 --> 00:25:04.776

what protections do you have against

427

00:25:05.636 --> 00:25:08.576

frozen data latency, things that you may have in

428

00:25:08.616 --> 00:25:10.186

instrumentations stream,

429

00:25:11.116 --> 00:25:14.956

to assure you're not getting into the garbage, in garbage out in your flight

430

00:25:14.996 --> 00:25:16.216

test operations?

431

00:25:17.886 --> 00:25:21.686

Yeah. Okay, good question, especially because we recently experienced one of

432

00:25:21.736 --> 00:25:25.076

these too. So there's a couple levels.

433

00:25:25.136 --> 00:25:27.856

There's a heartbeat on the display.

434

00:25:27.996 --> 00:25:30.576

That tells us if the Vera computer that's generating the image

435  
00:25:32.156 --> 00:25:35.746  
is operating at the rate we expect it

436  
00:25:35.796 --> 00:25:39.576  
to. The data system also is a source of failure.

437  
00:25:40.356 --> 00:25:44.186  
And so the measurements come with a status flag, and

438  
00:25:44.236 --> 00:25:47.936  
if they're not showing the appropriate status flag, we actually use the

439  
00:25:47.996 --> 00:25:51.696  
same sort of failure flags that the production PFD

440  
00:25:51.776 --> 00:25:54.316  
uses to show that this data is no longer valid.

441  
00:25:54.356 --> 00:25:57.576  
So if a value is not valid, we don't show it.

442  
00:25:58.016 --> 00:26:01.476  
So for example, the airspeed tape will show the airspeed failure flag or

443  
00:26:02.236 --> 00:26:02.596  
whatnot.

444  
00:26:03.736 --> 00:26:07.596  
So that's our mitigation against data

445  
00:26:07.716 --> 00:26:08.756  
failures in the back,

446  
00:26:10.636 --> 00:26:14.536  
but really, we're leveraging the production PFD as the truth source

447  
00:26:14.576 --> 00:26:18.096  
for any type of real bad situation.

448  
00:26:24.096 --> 00:26:26.816

There you go. Thanks. Appreciate you guys doing this.

449

00:26:26.856 --> 00:26:30.436

I've spent more time than I want to admit being a talking

450

00:26:30.536 --> 00:26:33.916

G-meter, and I thought there was a better way and approach to this.

451

00:26:34.356 --> 00:26:38.276

Curious why you guys implement it on the PFD and not the HUD, or maybe

452

00:26:38.356 --> 00:26:42.136

you did, and you just didn't talk about it, and what the thought process was

453

00:26:42.176 --> 00:26:42.836

there.

454

00:26:43.036 --> 00:26:46.996

Yeah. Funny story is we started off wanting to go after the HUD, but we found

455

00:26:47.136 --> 00:26:50.646

a quicker and easier way to attack the forward

456

00:26:50.676 --> 00:26:51.186

displays.

457

00:26:52.036 --> 00:26:55.646

The other thing is not all of our commercial products have HUDs,

458

00:26:56.156 --> 00:26:59.016

so we went with the one that could have the most benefit to our test fleet.

459

00:27:00.336 --> 00:27:04.296

But yeah, it's on our horizon. This is a

460

00:27:04.316 --> 00:27:08.196

early stage here, when we're going to wind up spiral designing out

461

00:27:08.256 --> 00:27:10.896  
to other capabilities and other products.

462  
00:27:11.596 --> 00:27:13.956  
And does the pilot monitoring see the same on his display as well?

463  
00:27:15.176 --> 00:27:17.516  
Yeah. We have the capability to be

464  
00:27:18.636 --> 00:27:21.156  
repeated anywhere where we're pushing data. Yeah.

465  
00:27:21.196 --> 00:27:21.856  
Okay, thanks.

466  
00:27:22.136 --> 00:27:25.956  
Yeah. And I guess, just on that note, the

467  
00:27:25.966 --> 00:27:29.776  
display is pilot selectable. We have a production switch the pilot can  
use to

468  
00:27:29.796 --> 00:27:32.936  
push the PFD inboard, and then Vera pops up.

469  
00:27:33.016 --> 00:27:36.236  
So control of what they're looking at is completely on the pilot.

470  
00:27:38.236 --> 00:27:40.896  
Once upon a time, PFD was forbidden territory.

471  
00:27:41.396 --> 00:27:41.536  
Yep.

472  
00:27:45.716 --> 00:27:49.166  
From a cost thing, I know you guys may not be able to share exact numbers  
and

473  
00:27:49.216 --> 00:27:53.096  
stuff, but the cost of development of Vera versus the cost of the time  
savings

474

00:27:53.116 --> 00:27:56.556

and operation savings. Have you guys got any metrics on that?

475

00:27:58.396 --> 00:28:01.856

I don't have actual dollars and cents on it, but notionally, it was

476

00:28:01.936 --> 00:28:05.416

very cheap. We did this ourselves. This was internal.

477

00:28:05.516 --> 00:28:09.376

We avoided any type of vendors or suppliers, so

478

00:28:09.436 --> 00:28:13.236

it was basically labor costs for the team, and it's a

479

00:28:13.276 --> 00:28:16.536

small team. We're talking less than a dozen people in

480

00:28:17.036 --> 00:28:20.556

greater Seattle. We have a software group in Germany that's

481

00:28:20.896 --> 00:28:23.016

helping us out with some of the coding.

482

00:28:23.496 --> 00:28:25.176

And then, yeah, it's real small there.

483

00:28:25.516 --> 00:28:28.276

And again, the fact that we control our own

484

00:28:28.316 --> 00:28:31.576

software really keeps the price

485

00:28:31.616 --> 00:28:32.726

down. Do you have anything?

486

00:28:32.756 --> 00:28:36.616

Yeah. And I'll just say, without going into actual numbers, Capps mentioned

487

00:28:36.656 --> 00:28:39.876  
for one test campaign, we saved what we project as eight

488  
00:28:40.336 --> 00:28:43.936  
days of testing, and that's just that one test campaign.

489  
00:28:43.996 --> 00:28:46.156  
We've had a year's worth of use since.

490  
00:28:46.676 --> 00:28:50.596  
So, you could do the math, approximate the amount

491  
00:28:50.656 --> 00:28:53.756  
of money we could save over the entire test program.

492  
00:28:54.376 --> 00:28:57.096  
So for the amount of money we spent, the ROI is pretty big.

493  
00:29:03.056 --> 00:29:03.266  
All right.

494  
00:29:03.266 --> 00:29:03.306  
All right.

495  
00:29:04.116 --> 00:29:04.816  
Thank you very much.

496  
00:29:05.086 --> 00:29:05.086  
Okay.

497  
00:29:05.096 --> 00:29:05.495  
We have one more question.

498  
00:29:05.536 --> 00:29:06.356  
Oh, one more question.

499  
00:29:08.836 --> 00:29:09.896  
Yeah, just a quick one.

500  
00:29:11.076 --> 00:29:14.716  
It looks like your the thing one, thing two, shows

501

00:29:15.236 --> 00:29:18.356  
control position. Does Vera track or

502

00:29:19.216 --> 00:29:22.876  
provide queuing for rates of control applications?

503

00:29:25.376 --> 00:29:29.276  
Right now, no, but that is a feature capability we could develop

504

00:29:29.296 --> 00:29:30.216  
if we had a use for it.

505

00:29:31.156 --> 00:29:31.356  
Yep.

506

00:29:35.196 --> 00:29:36.016  
Scott's got one.

507

00:29:40.276 --> 00:29:41.536  
Really enjoy this

508

00:29:42.976 --> 00:29:43.716  
capability.

509

00:29:44.626 --> 00:29:45.776  
This is your first step.

510

00:29:46.736 --> 00:29:50.476  
If you have your digital flight control systems, is there

511

00:29:51.336 --> 00:29:55.116  
the vision of actually automating some of those instead

512

00:29:55.156 --> 00:29:58.936  
of having a pilot get there and reach the target and making sure that

513

00:29:58.976 --> 00:29:59.976  
it's still there?

514

00:30:02.496 --> 00:30:05.236

I'll say, I hope you'll be back in two years.